

Recognize Violence. Report it.

UNSAFE WORKPLACES HURT PATIENTS TOO

Security Preparedness Checklist for JHSCs

Not all health care employers provide security staff, but those that do contract for a spectrum of security services ranging from “no hands on” all the way to well-trained professionals empowered to intervene physically to prevent and respond to threats of violence. Use this checklist to help assess the knowledge, skills and ability of security staff in your workplace.

Yearly Training to include:	
1. Effective Communications	<input type="checkbox"/> Yes <input type="checkbox"/> No
2. In-Depth Crisis Management	<input type="checkbox"/> Yes <input type="checkbox"/> No
3. Criminal Code Applications	<input type="checkbox"/> Yes <input type="checkbox"/> No
4. Resistance Management (Use of Force Model)	<input type="checkbox"/> Yes <input type="checkbox"/> No
5. Handcuffing	<input type="checkbox"/> Yes <input type="checkbox"/> No
6. Edged Weapon Defense	<input type="checkbox"/> Yes <input type="checkbox"/> No
7. Baton Applications	<input type="checkbox"/> Yes <input type="checkbox"/> No
8. Report Writing	<input type="checkbox"/> Yes <input type="checkbox"/> No
9. Court Appearance Preparation/Giving Evidence	<input type="checkbox"/> Yes <input type="checkbox"/> No
10. Workplace Hazardous Materials Information System (WHMIS)	<input type="checkbox"/> Yes <input type="checkbox"/> No
11. Emergency Procedures	<input type="checkbox"/> Yes <input type="checkbox"/> No
12. Privacy	<input type="checkbox"/> Yes <input type="checkbox"/> No

13. Employer Safety Modules	<input type="checkbox"/> Yes <input type="checkbox"/> No
14. Workplace Violence Prevention Program	<input type="checkbox"/> Yes <input type="checkbox"/> No
15. Incident Reporting	<input type="checkbox"/> Yes <input type="checkbox"/> No
16. Code Brown Training	<input type="checkbox"/> Yes <input type="checkbox"/> No
17. Code Red/Fire Systems Training	<input type="checkbox"/> Yes <input type="checkbox"/> No
18. Code Orange/Chemical, Biological, Radiological and Nuclear (CBRN) Response Training	<input type="checkbox"/> Yes <input type="checkbox"/> No
19. Emotional Intelligence	<input type="checkbox"/> Yes <input type="checkbox"/> No
20. Diversity	<input type="checkbox"/> Yes <input type="checkbox"/> No
Training for New Security Hire to also include:	
1. Seven days (12 hours) of on-the-job training and provided a training manual that is signed off by the supervisors when each section is completed. This is done in addition to regular training materials above. Each new security hire to also participate in general orientation for the organization.	<input type="checkbox"/> Yes <input type="checkbox"/> No
2. Guard may also be certified with the International Association for Healthcare Security & Safety (IAHSS), which has recently been updated for Canadian content. It is a good basic program that any security guard benefits from. The training material from IAHSS is very good and covers the principles of health care security and its application.	<input type="checkbox"/> Yes <input type="checkbox"/> No
3. Training on all employer violence prevention procedures.	<input type="checkbox"/> Yes <input type="checkbox"/> No
4. Training on site specific policies and procedures.	<input type="checkbox"/> Yes <input type="checkbox"/> No
5. Non-Violent Crisis Intervention Training (this is in addition to in depth yearly crisis management training).	<input type="checkbox"/> Yes <input type="checkbox"/> No